## NORTH GARLAND COUNTY REGIONAL WATER DISTRICT

## **BOIL ORDER NOTIFICATION POLICY**

## I. Causes of Boil Water Notices

- A. Precautionary Boil Water Notice issued by the North Garland County Regional Water District when a presumption is made that the water <u>may be</u> contaminated and the notice is for precautionary reasons.
- B. Contaminated Boil Water Notice issued by the North Garland County Regional Water District when the presumption is made that the water is contaminated based on supporting evidence.

## II. Notification Procedures

- A. Number of Services Affected 1 to 25
  Personal notification shall be made to each customer by means of telephone notification. If the customer cannot be reached by telephone, then a door hanger shall be left on the premises of the customer explaining the purpose of the notification.
- B. Number of Services Affected 26 to 99

  Notification will be made by posting a written notice in frequented places such as post offices, convenience stores, churches or community centers. A notice may be distributed through the news media.
- C. Number of Services Affected 99 or more
  A notice will be distributed through the news media and additional notification will be made by posting a written notice in frequented places such as post offices, convenience stores, churches or community centers.

Adopted this 27<sup>th</sup>, day of June 2017 by the Board of Directors.

SEAL

Dwayne Pratt

President

Wayne Copeland

Secretary Treasurer

SEAL: